

Set Up POP - Palm® Pre™

For increased security, we recommend that you use our secure (SSL) servers, as detailed below. **Note:** If you require non-SSL ports, please see the "[Email Server Settings](#)" page for our full list of available servers and ports.

To set up the Palm Pre for POP, perform the following steps:

1. Tap the **Email** icon.



2. If there are no email accounts, tap the **Email** tab and select **Manual Setup**. Proceed to step 3.

If there are already email accounts on the Palm Pre, perform the following steps:

1. Tap the **Email** tab and select **Preferences & Accounts**.
2. Tap the **Add An Account** button.
3. Tap the **Email** tab and select **Manual Setup**.
3. Under **MAIL TYPE**, ensure that **POP** is selected.
4. Under **EMAIL ADDRESS**, enter your entire email address (e.g., myname@mydomain.com).

5. Under **INCOMING MAIL SERVER**, enter the following information in the spaces provided:

- Enter server name—Enter the secure server name:

secure.emailsrvr.com

- USERNAME—Enter your entire email address (e.g., myname@mydomain.com).

- PASSWORD—Enter the password for your email account.

- PORT #—Enter the secure incoming port: **995**

- ENCRYPTION—Tap and select **SSL**.

The image shows a screenshot of an email configuration interface. It features several sections with labels and input fields:

- MAIL TYPE:** A dropdown menu with "POP" selected.
- EMAIL ADDRESS:** A text field containing "myname@mydomain.com".
- INCOMING MAIL SERVER:** A text field containing "secure.emailsrvr.com".
- USERNAME:** A text field containing "myname@mydomain..." with a blue label "USERNAME" to its right.
- PASSWORD:** A text field with seven dots representing a masked password, with a blue label "PASSWORD" to its right.
- PORT #:** A text field containing "995" with a blue label "PORT #" to its right.
- ENCRYPTION:** A dropdown menu with "SSL" selected, with a blue label "ENCRYPTION" to its right.

6. Under **OUTGOING MAIL SERVER**, enter the following information in the spaces provided:

- Enter server name—Enter the secure server name:

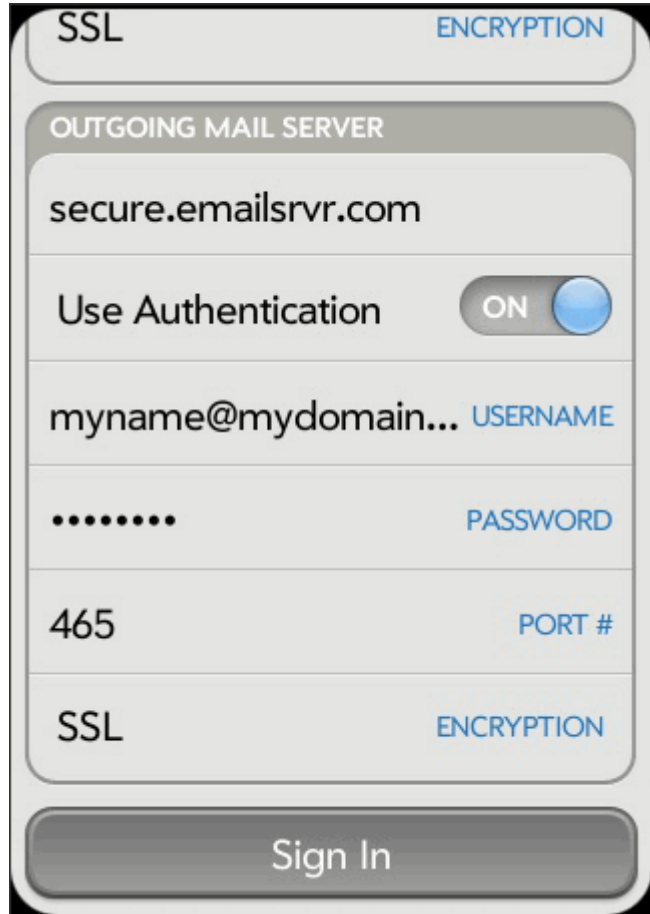
secure.emailsrvr.com

- Use Authentication—Select **ON**.

- USERNAME—(This may auto-populate with the information that you have already

entered.) Enter your entire email address (e.g., myname@mydomain.com).

- **PASSWORD**—(This may auto-populate with the information that you have already entered.) Enter the password for your email account.
- **PORT #**—Enter the secure incoming port: **465**
- **ENCRYPTION**—Tap and select **SSL**.



The screenshot shows a mobile application interface for configuring an outgoing mail server. At the top, there is a header with "SSL" on the left and "ENCRYPTION" on the right. Below this is a section titled "OUTGOING MAIL SERVER". The first field contains the server address "secure.emailsrvr.com". The second field is "Use Authentication", which is a toggle switch currently set to "ON". The third field is the "USERNAME", containing "myname@mydomain...". The fourth field is the "PASSWORD", represented by a series of dots. The fifth field is the "PORT #", containing "465". The sixth field is the "ENCRYPTION" type, set to "SSL". At the bottom of the form is a large "Sign In" button.

7. Tap the **Sign In** button.