

Preparing your Domain to transfer from Go Daddy

Getting Started

Before you can transfer a domain:

- **Disable** domain privacy. If the privacy service forwards incoming email, check the 'forward to' contact email address for accuracy.
- **Verify** that the domain is unlocked.
- **Confirm** your administration email address in the domain registry records.
- **Obtain** the domain's transfer authorization code (also referred to as an EPP or auth code).

Note: Registrar rules vary. Your domain may not be transferable within 60 to 120 days of registration, a previous transfer, or renewal.

Your account

- Go to: godaddy.com
- You will need your account login username and password.
- If you do not have your account details, you will need to contact Go Daddy. Their support number is on their website.

Step 1: Login with your account user ID and password.

Domain Names, Web Hosting and SSL Certificates - Go Daddy - Microsoft Internet Explorer provided by Tucows.com Co.

http://www.godaddy.com/default.aspx

Live 24/7 Sales & Support (480)505-8877

Create Account Log in to Account:

Home Auctions Marketplace Media Support & Community Bob's Video Blog

Domains Hosting Email Site Builders Business SSL Certificates Resellers Start Domain Search

Go Daddy .COM The web is your Domain!

Manage Renew Upgrade

MY PRODUCTS Show All My Products

MY ACCOUNT

MY RENEWALS & UPGRADES

BOB PARSONS VIEWER DISCRETION ADVISED
Bob's tribute to the finest fighting force the world has ever known. Happy 234th birthday, Marines!
"Great and informative video!" - Simon

Straight talk from Go Daddy's CEO & Founder

CANDICE DANICA MARK ERIN

Entrepreneur, IndyCar® Series Star & Go Daddy Girl®

\$1.99* Domains
For all new & current customers w/any new, non-domain purchase! No quantity limit!**

New .COMs .COM Transfers
\$10.69* **\$6.99***

WEB CONTENT: UNRATED
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INTERNET ONLY
See the commercials we couldn't show you on TV...

Start a Domain Name search:
 .com

Or get your domain fast with **EXPRESS BUY!**

SALE! .info \$0.89*, SALE! .net \$9.99*, SALE! .org \$9.99*
SALE! .me \$8.99, SALE! .mobi \$7.99*, SALE! .us \$9.99

View Domain Options & Pricing · Bulk Registration
Transfer Your Domains · Internationalized Domains

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Join Go Daddy® Auctions, the auction house for the hottest domains - backed by proven Go Daddy systems and support!
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and cash for your Big Game Party! Just spend \$50 or more on your purchase at GoDaddy.com before Jan. 8 and you're automatically entered! [View official rules](#)

Looking for fast, secure, ultra-reliable email?
Go Daddy has the Web-based plans you need to stay

Step 2: Click Domain Manager. (This will open in a new window.)

The screenshot shows the GoDaddy account dashboard for Bob Smith. The top navigation bar includes links for Home, Auctions, Marketplace, Media, Support & Community, and Bob's Video Blog. A secondary navigation bar lists services like Domains, Hosting, Email, Site Builders, Business, SSL Certificates, and Resellers, along with a 'Start Domain Search' button. The user's name 'BOB SMITH' and account details (Customer Number: 31xxxxx, PIN: ****) are displayed. An 'Account Alerts' section indicates no alerts at the time. The 'DOMAINS' section features a search bar and tabs for 'Domains', 'Current Auctions', and 'My Bids'. A table lists domain features for 'SPINYNORMAN.INFO', with a 'View in Domain Manager' link highlighted in orange. The left sidebar contains navigation options for 'MY PRODUCTS', 'MY ACCOUNT', 'MY RENEWALS & UPGRADES', 'MY SELLING LIST', 'MY BIDDING LIST', and 'RECOMMENDED PRODUCTS', with 'Domain Manager' also highlighted in orange.

Live 24/7 Sales & Support (480)505-8877


Welcome Ross! [Log out](#) | [Account Manager](#) | [Change Password](#) USD  

Home Auctions **Marketplace** Media Support & Community Bob's Video Blog

Domains Hosting Email Site Builders Business SSL Certificates Resellers [Start Domain Search](#) **GO!**








BOB SMITH
Customer Number: 31xxxxx PIN: ****
[Update Security Settings](#)
[Contact Support](#)

Account Alerts
You have no alerts at this time.

 **DOMAINS** [View Domain Manager](#)

Domains Current Auctions My Bids Search Domains: **GO!**

My Domains Transfers

Dashboard	Expires	Domain Features	Twitter
SPINYNORMAN.INFO (Advanced Details)	11/5/2011 	    	 Check

[View in Domain Manager](#)

MY PRODUCTS
Domains
Domain Manager
Domains By Proxy (privacy)
Free Products

MY ACCOUNT

MY RENEWALS & UPGRADES

MY SELLING LIST

MY BIDDING LIST

RECOMMENDED PRODUCTS

Manage Renew Upgrade

Step 3: Select the check box next to your domain name to be transferred.

The screenshot shows the GoDaddy Domain Manager interface. At the top, there is a navigation bar with the GoDaddy logo, 'My Account > DOMAINMANAGER', and a welcome message 'Welcome: 31xxxxx' with a 'Log Out' link. Below this is a secondary navigation bar with 'Discount Domain Club: Not Active', 'Register Domains', and 'Feedback' links. The main content area is titled 'Domains' and features a sidebar on the left with 'Organize', 'History', and 'Search' tabs. The sidebar contains a tree view with 'All My Domains' selected, and sub-items for 'Folders', 'Saved Searches', and 'Preset Profiles'. The main area displays a table of domains with columns for 'Domain Name', 'Expires', 'Status', and 'Features'. A single domain, 'SPINYNORMAN.INFO', is listed with a checked checkbox in the 'Domain Name' column, indicating it is selected for transfer. The table also shows the domain expires on 11/5/2011 and is currently 'Active'. A 'Print List' button is visible in the top right corner of the table area.

Domain Name	Expires	Status	Features
<input checked="" type="checkbox"/> SPINYNORMAN.INFO	11/5/2011	Active	

Step 4: Disable Privacy. This is required to complete the transfer. Under **Domain Enhancements**: Check that **Privacy** is set to **Off**. To change, click **Manage** next to **Privacy**.

The screenshot shows the GoDaddy Domain Manager interface for the domain SPINYNORMAN.INFO. The page is divided into three main sections: Domain Information, Domain Enhancements, and Related Products. The 'Domain Enhancements' section is highlighted with a red box, showing the 'Privacy' status as 'On' with a 'Manage' link next to it. Other enhancements listed include Domain Ownership Protection, Certified Domain, Domain Appraisals, CashParking, Business Registration, and Twitter. The 'Domain Information' section shows registration details like 'Registered: 11/5/2009', 'Expires On: 11/5/2011', and 'Status: Active'. The 'Related Products' section lists 'Hosting: Not hosted here.', 'SmartSpace®: Off', 'Email Accounts: No email accounts.', and 'Domain Starter Page: No starter page.'.

Domain Information	Domain Enhancements	Related Products
Registered: 11/5/2009	Privacy: On Manage	Hosting: Not hosted here. Learn More/Add
Locked: Unlocked Manage	Domain Ownership Protection: Off Learn More/Add	SmartSpace®: Off Learn More/Add
Expires On: 11/5/2011 Renew Now	Certified Domain: No certification. Learn More/Add	Email Accounts: No email accounts. Manage
Auto Renew: Off Manage	Domain Appraisals: No appraisals. Learn More/Add	Domain Starter Page: No starter page. Manage
Status: Active Refresh Page	CashParking: Disabled Learn More/Add	
Authorization Code: Send by Email	Business Registration: Off Learn More/Add	
Forwarding: Off Manage	Twitter: Check for Username	

Step 5: A Domains By Proxy login screen will pop up in a new window. Log in with your Domains By Proxy login and password.

https://idp.domainsbyproxy.com/?SPKey=SPDBP03&prog_id=&myaur1=%2flogin.aspx - My Account Login - Micr...

Domains BY PROXY
PRIVATE REGISTRATIONS®

Your identity is nobody's business but OURS®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES

My Account

Please login to your account in order to:

- Review and manage your private domain names;
- Review and manage your email forwarding preferences;
- View email messages from Domains By Proxy®; and
- Obtain an authorization letter in connection with a secure or digital certificate, merchant account or other business matter.

Customer # or Login Name:

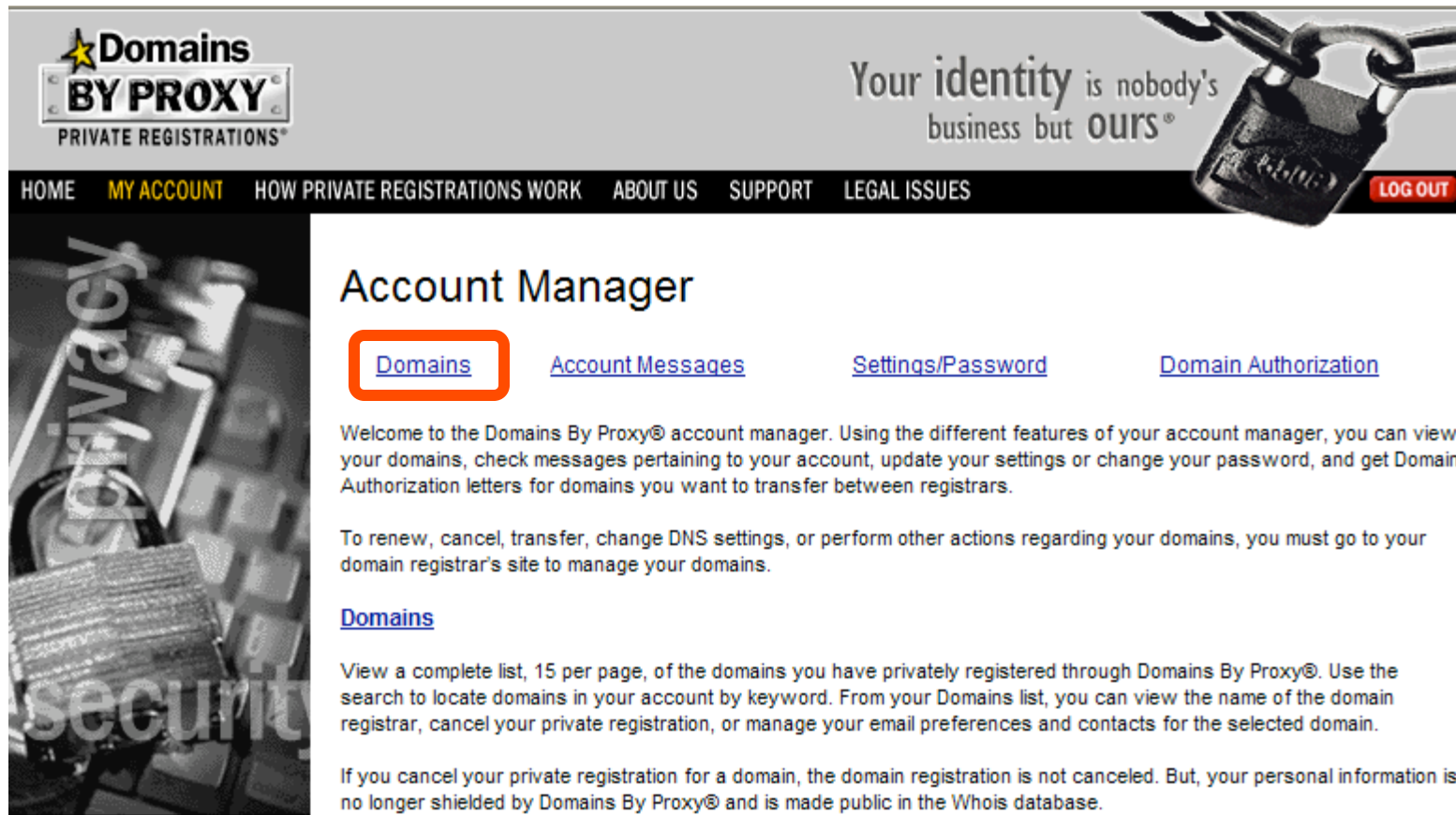
Password: [Forgot your password?](#)

Log On

If you are in law enforcement, [click here](#)
For our subpoena policies, [click here](#)

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Step 6: Click Domains.



The screenshot shows the Domains By Proxy account manager interface. At the top left is the logo for Domains BY PROXY PRIVATE REGISTRATIONS. To the right is a banner with the text "Your identity is nobody's business but OURS" and an image of a padlock. Below the banner is a navigation bar with links for HOME, MY ACCOUNT, HOW PRIVATE REGISTRATIONS WORK, ABOUT US, SUPPORT, LEGAL ISSUES, and a LOG OUT button. The main content area is titled "Account Manager" and features four navigation links: Domains (highlighted with an orange border), Account Messages, Settings/Password, and Domain Authorization. Below these links is a welcome message and instructions on how to manage domains, including a section for the Domains page which explains that canceling private registration does not cancel the domain registration but makes personal information public in the Whois database.

Domains BY PROXY
PRIVATE REGISTRATIONS

Your identity is nobody's business but OURS®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES LOG OUT

Account Manager

[Domains](#) [Account Messages](#) [Settings/Password](#) [Domain Authorization](#)

Welcome to the Domains By Proxy® account manager. Using the different features of your account manager, you can view your domains, check messages pertaining to your account, update your settings or change your password, and get Domain Authorization letters for domains you want to transfer between registrars.

To renew, cancel, transfer, change DNS settings, or perform other actions regarding your domains, you must go to your domain registrar's site to manage your domains.

[Domains](#)

View a complete list, 15 per page, of the domains you have privately registered through Domains By Proxy®. Use the search to locate domains in your account by keyword. From your Domains list, you can view the name of the domain registrar, cancel your private registration, or manage your email preferences and contacts for the selected domain.

If you cancel your private registration for a domain, the domain registration is not canceled. But, your personal information is no longer shielded by Domains By Proxy® and is made public in the Whois database.

Step 7: Search for the domain name that you want to transfer. Select the check box below **Cancel your Private Registration**. Click **Continue**.

The screenshot shows the Domains By Proxy website. The header includes the logo, a navigation menu with links like HOME, MY ACCOUNT, and LOG OUT, and a banner with the text "Your identity is nobody's business but OURS®" and an image of a padlock. The main content area is titled "Domains" and contains a search bar with "SPINYNORMAN.INFO" entered, a "Go" button, and a "Reset" button. Below the search bar is a table with one row containing the domain name, the registrar "GoDaddy.com, Inc.", and a checked checkbox under the "Cancel Your Private Registration" column. A "Continue" button is located at the bottom right of the page.

Domains
PRIVATE REGISTRATIONS™

Your identity is nobody's business but OURS®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES LOG OUT

Domains

[Account Manager](#) [Account Messages](#) [Settings/Password](#) [Domain Authorization](#)

Below is a list of all your privately registered domain names. To update the domain's non-public registrant, technical, administrative or billing contacts, or to select a particular email preference for a particular domain, click on the domain name. To Cancel Domains By Proxy® for a privately registered domain name, select the check box and click Continue.

NOTE: Only actively registered domain names will appear on this list. If you have purchased a private registration for a domain name and it does not appear on this list, please contact your domain registrar to determine the status of that domain name.

Search For Go Reset

Rows per page: 15

Domain	Registered Through	Cancel Your Private Registration
SPINYNORMAN.INFO	GoDaddy.com, Inc.	<input checked="" type="checkbox"/>

Page 1 / 1

Page 1 / 1

Continue

Step 8: Select: “Yes – Cancel Domain by Proxy for the domain(s) name listed above”. Click **Submit**.

Domains BY PROXY
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HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES LOG OUT

Cancel Domains By Proxy

[Account Manager](#) [Domains](#) [Account Messages](#) [Settings/Password](#) [Domain Authorization](#)

When you cancel Domains By Proxy®, your private registration will revert to a public one. This means **your** name, email, postal address, phone number, and fax number (if applicable) will be available for public viewing in Whois.

Canceling your private registration service does not entitle you to a refund.
Are you sure you want to cancel Domains by Proxy® for the following domain name(s)?

1	Page 1 / 1
Private Domain Name	Remove Domains from List
SPINYNORMAN.INFO	Remove From List
1	Page 1 / 1

Yes - Cancel Domains by Proxy® for the domain name(s) listed above.

No - Do not cancel Domains by Proxy® for the domain name(s) listed above.

Submit

Step 9: A second confirmation screen will appear. Select “Yes – Cancel Domains by Proxy for domain name(s) listed above”. Click **Submit**.

Domains BY PROXY
PRIVATE REGISTRATIONS®

Your identity is nobody's business but Ours®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES LOG OUT

Cancel Domains By Proxy

[Account Manager](#) [Domains](#) [Account Messages](#) [Settings/Password](#) [Domain Authorization](#)

When you cancel Domains By Proxy®, your private registration will revert to a public one. This means **your** name, email, postal address, phone number, and fax number (if applicable) will be available for public viewing in Whois.

Canceling your private registration service does not entitle you to a refund.
Are you sure you want to cancel Domains by Proxy® for the following domain name(s)?

Private Domain Name	Remove Domains from List	Page 1 / 1
AWESOMEROOFANDTILE.COM	Remove From List	Page 1 / 1

Yes - Cancel Domains by Proxy® for the domain name(s) listed above.
 No - Do not cancel Domains by Proxy® for the domain name(s) listed above.

Submit

Step 10:

A confirmation screen will appear. Close the Domains by Proxy Window. Return to the Go Daddy Domain Manager page.

Below is a list of all your privately registered domain names. To update the domain's non-public registrant, technical, administrative or billing contacts, or to select a particular email preference for a particular domain, click on the domain name. To Cancel Domains By Proxy® for a privately registered domain name, select the check box and click Continue.

NOTE: Only actively registered domain names will appear on this list. If you have purchased a private registration for a domain name and it does not appear on this list, please contact your domain registrar to determine the status of that domain name.

Your request has been processed but may take a few minutes to appear. Please be patient.

Search For Rows per page:

1	Domain	Registered Through	Page 1 / 1 Cancel Your Private Registration
1	SPINYNORMAN.INFO	GoDaddy.com, Inc.	<input type="checkbox"/>

1 Page 1 / 1

The status message "Your request has been processed but may take a few minutes to appear. Please be patient." will be displayed.

You can close the Domains By Proxy window and return to your GoDaddy Domain Manager page.

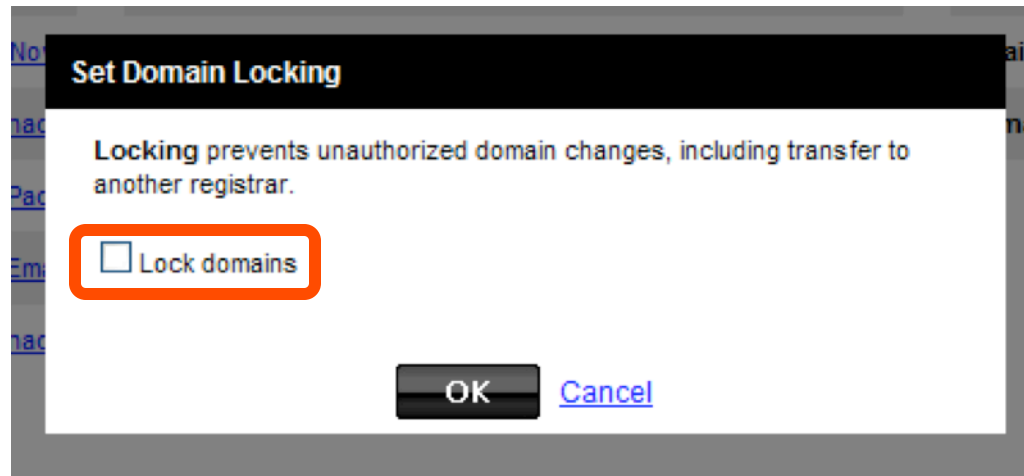
Step 11: Unlock your domain.

Unlocking your domain allows your new provider to transfer the domain. Change the **Lock** Status to “unlocked”. Under the **Domain Information**, click **Manage** next to **Locked**.

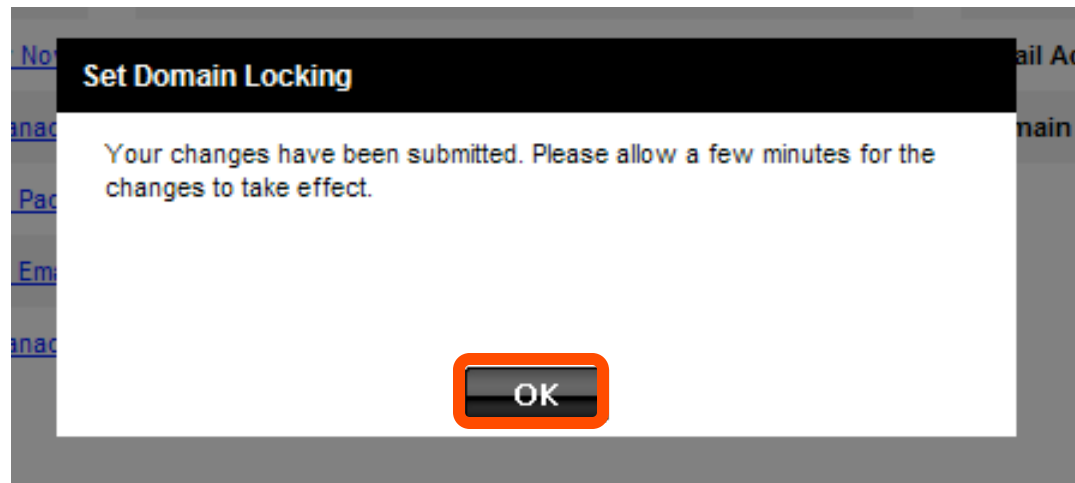
The screenshot displays a domain management dashboard with a toolbar at the top containing icons for Organize, Looking, Cash in, Upgrade, Renew, Forward, Contact, Nameservers, Account Change, and Delete Selected. The main content is divided into three columns:

- Domain Information:** Registered: 9/26/2009; Locked: Locked (highlighted with a red box) with a [Manage](#) link; Expires On: 9/26/2010 with a [Renew Now](#) link; Auto Renew: Off with a [Manage](#) link; Status: Active with a [Refresh Page](#) link; Authorization Code: with a [Send by Email](#) link; Forwarding: Off with a [Manage](#) link.
- Domain Enhancements:** Privacy: Off with a [Learn More/Add](#) link; Domain Ownership Protection: Off with a [Learn More/Add](#) link; Certified Domain: No certification. with a [Learn More/Add](#) link; Domain Appraisals: No appraisals. with a [Learn More/Add](#) link; CashParking: Disabled with a [Learn More/Add](#) link; Business Registration: Off with a [Learn More/Add](#) link; Twitter: with a [Check for Username](#) link.
- Related Products:** Hosting: Not hosted here. with a [Learn More/Add](#) link; SmartSpace® : Off with a [Learn More/Add](#) link; Email Accounts: No email accounts. with a [Manage](#) link; Domain Starter Page: Has starter page. with a [Manage](#) link.

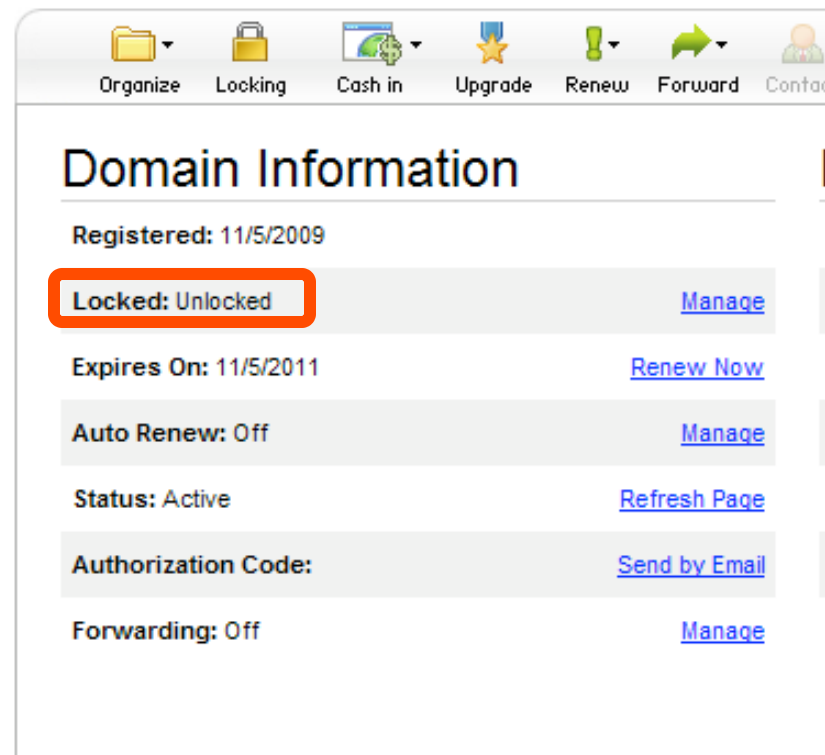
Step 12: Deselect the check box **Lock domains**, and then click **OK**.



Step 13: A second confirmation screen will appear. Click **OK**.



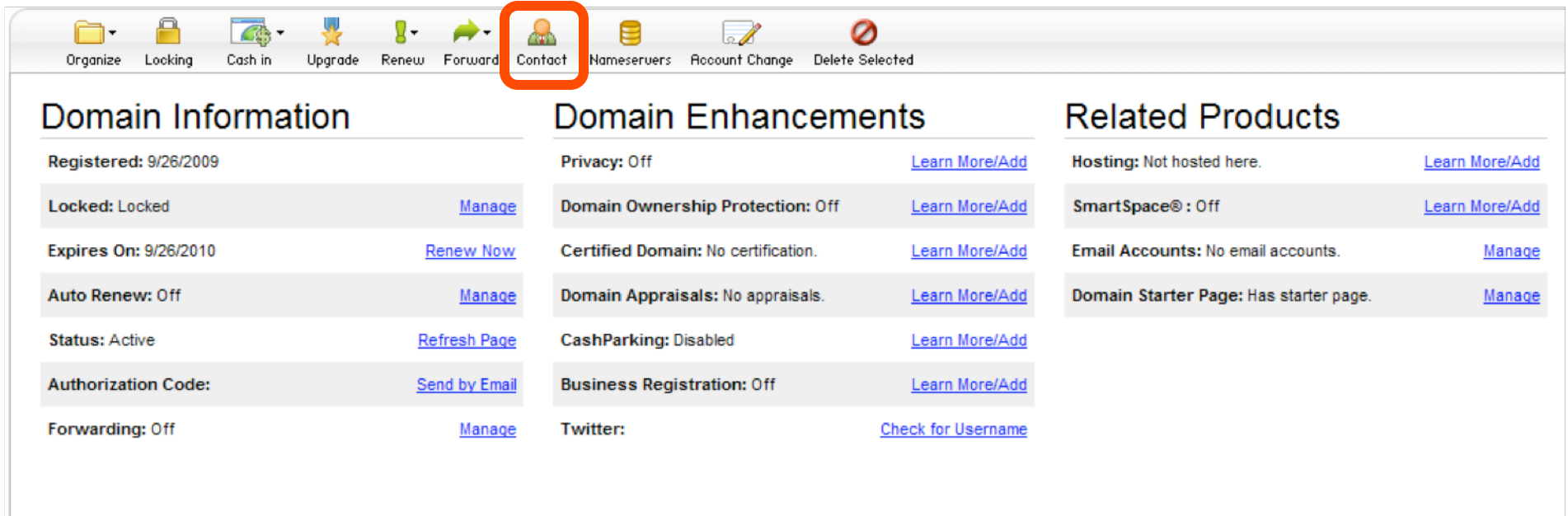
Step 14: Refresh the browser window to **verify** that your domain is listed as unlocked.



The screenshot shows a web interface for domain management. At the top, there is a navigation bar with icons and labels: Organize, Locking, Cash in, Upgrade, Renew, Forward, and Contact. Below this is the main content area titled "Domain Information". The information is presented in a list of items, each with a status and a corresponding action link:

- Registered: 11/5/2009
- Locked: Unlocked** (highlighted with a red box) [Manage](#)
- Expires On: 11/5/2011 [Renew Now](#)
- Auto Renew: Off [Manage](#)
- Status: Active [Refresh Page](#)
- Authorization Code: [Send by Email](#)
- Forwarding: Off [Manage](#)

Step 15: Update contact information. This step ensures that you will receive all notifications for your transfer request. In the Go Daddy Domain Manager page, click **Contact**. If you change your email address, changes may take a few hours to complete in the systems.



The screenshot displays the Go Daddy Domain Manager interface. At the top, a navigation bar contains several icons and labels: Organize, Looking, Cash in, Upgrade, Renew, Forward, **Contact** (highlighted with a red box), Nameservers, Account Change, and Delete Selected. Below the navigation bar, the page is divided into three main sections: Domain Information, Domain Enhancements, and Related Products.

Domain Information	Domain Enhancements	Related Products
Registered: 9/26/2009	Privacy: Off Learn More/Add	Hosting: Not hosted here. Learn More/Add
Locked: Locked Manage	Domain Ownership Protection: Off Learn More/Add	SmartSpace® : Off Learn More/Add
Expires On: 9/26/2010 Renew Now	Certified Domain: No certification. Learn More/Add	Email Accounts: No email accounts. Manage
Auto Renew: Off Manage	Domain Appraisals: No appraisals. Learn More/Add	Domain Starter Page: Has starter page. Manage
Status: Active Refresh Page	CashParking: Disabled Learn More/Add	
Authorization Code: Send by Email	Business Registration: Off Learn More/Add	
Forwarding: Off Manage	Twitter: Check for Username	

Step 16: Click **Administrator** and make any necessary changes to your associated email address. Click **OK**.

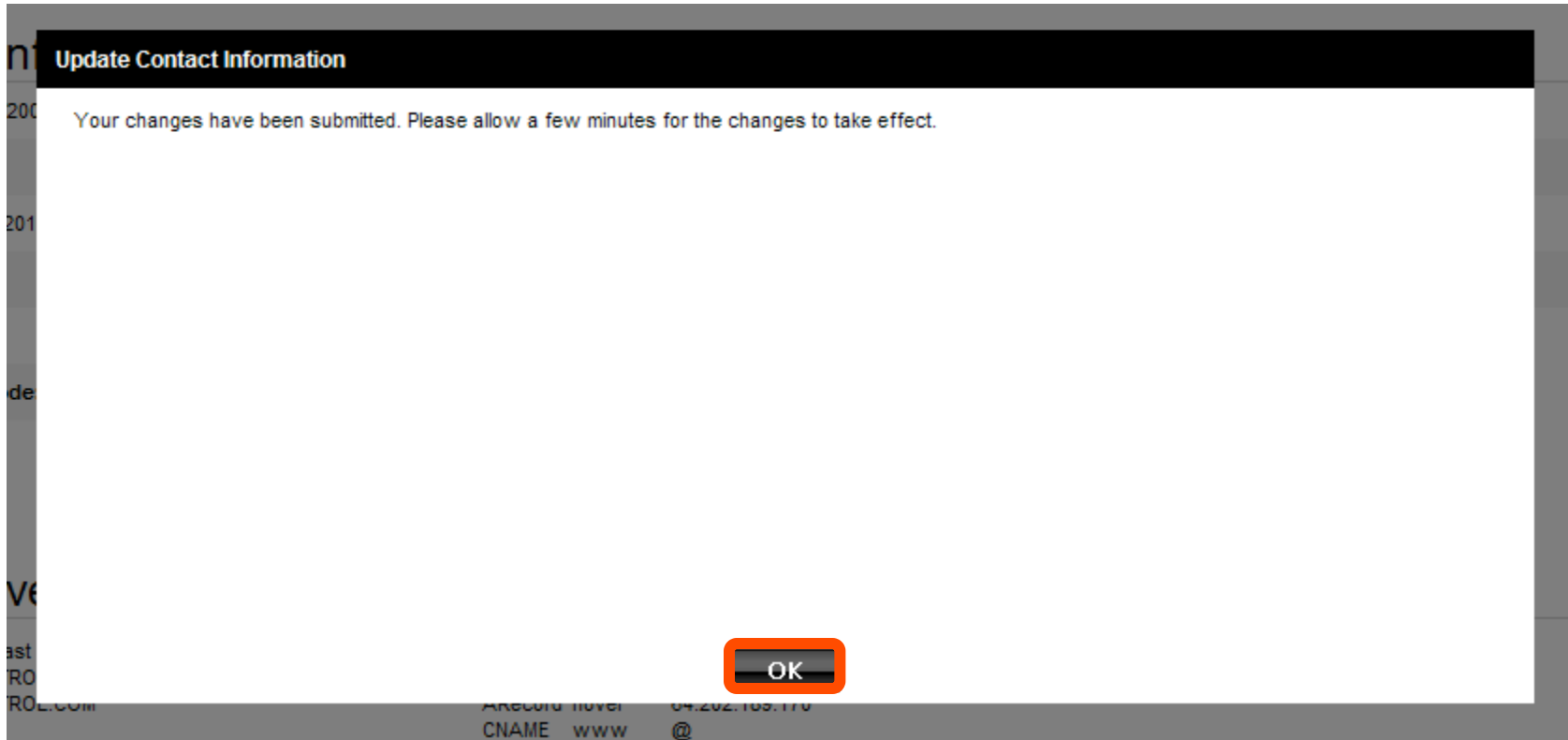
Update Contact Information Acltar

Registrant **Administrator** Technical Billing Copy to all contact types * Required

Organization: <input type="text"/>	First name: * <input type="text" value="Bob"/>	Last name: * <input type="text" value="Smith"/>
Address 1: * <input type="text" value="111 Avenue Rd."/>	Address 2: <input type="text"/>	Country: * <input type="text" value="Canada"/>
City: * <input type="text" value="Toronto"/>	Province: * <input type="text" value="Ontario"/>	Postal code: * <input type="text" value="M1M0M0"/>
Phone number: * <input type="text" value="+1 4165551212"/>	Fax number: <input type="text" value="+1"/>	Email address: * <input type="text" value="mail@registrarresearch.info"/>

[Cancel](#)

Step 17: A second confirmation screen will appear. Click **OK**.



Step 18: Obtain auth code. An authorization code is required to initiate the domain transfer. Click **Send by Email** next to **Authorization Code**.

The screenshot shows the GoDaddy Domain Manager interface for the domain SPINYNORMAN.INFO. The page is divided into two main sections: Domain Information and Domain Enhancements. In the Domain Information section, the 'Authorization Code' field is highlighted with an orange box, and the 'Send by Email' link next to it is also highlighted. The Domain Enhancements section lists various options like Privacy, Domain Ownership Protection, and Certified Domain, each with a 'Learn More/Add' link.

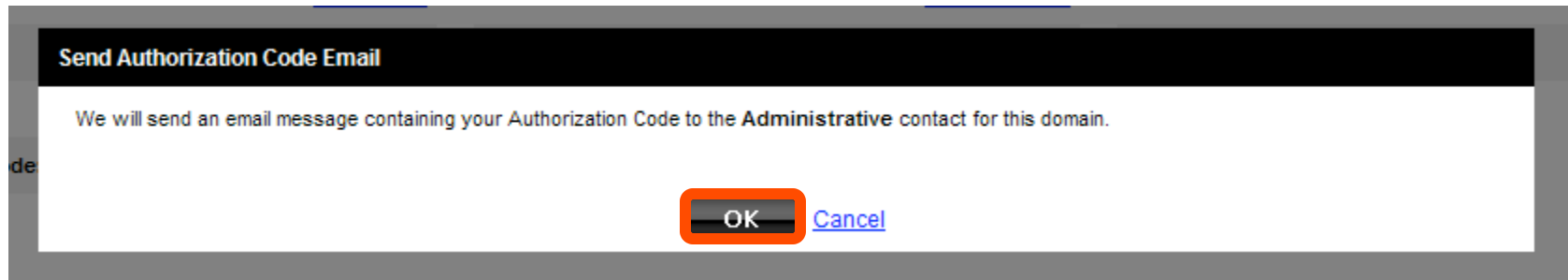
Domain Information

- Registered: 11/5/2009
- Locked: Unlocked [Manage](#)
- Expires On: 11/5/2011 [Renew Now](#)
- Auto Renew: Off [Manage](#)
- Status: Active [Refresh Page](#)
- Authorization Code:** [Send by Email](#)
- Forwarding: Off [Manage](#)

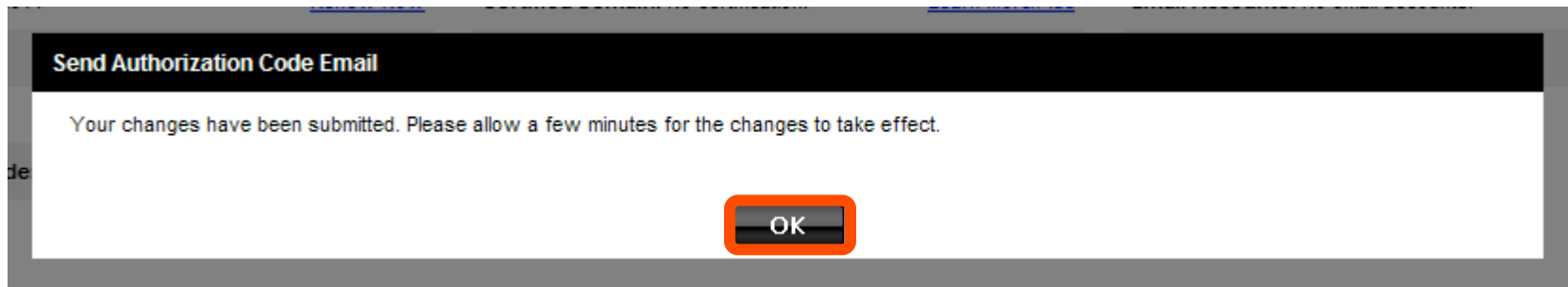
Domain Enhancements

- Privacy: On [Manage](#)
- Domain Ownership Protection: Off [Learn More/Add](#)
- Certified Domain: No certification. [Learn More/Add](#)
- Domain Appraisals: No appraisals. [Learn More/Add](#)
- CashParking: Disabled [Learn More/Add](#)
- Business Registration: Off [Learn More/Add](#)
- Twitter: [Check for Username](#)

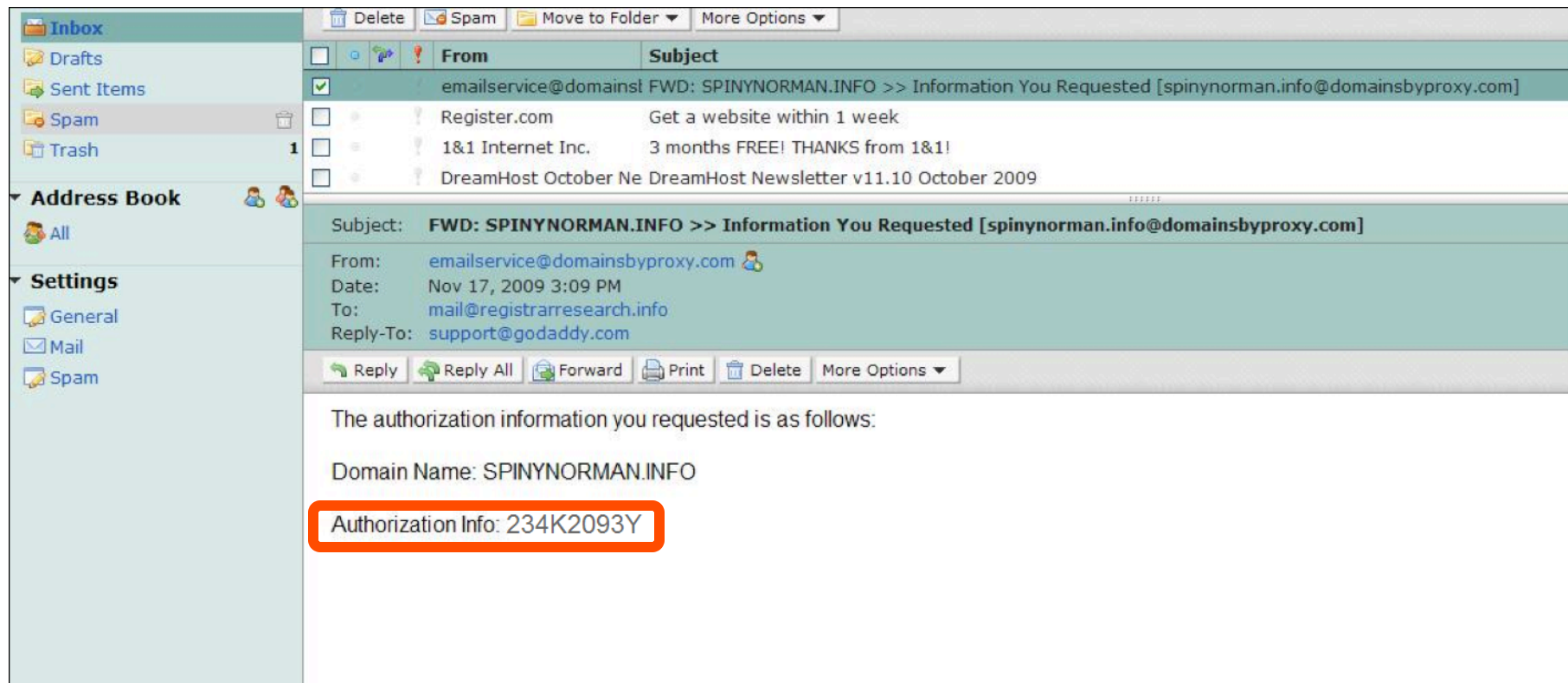
Step 19: Click OK.



Step 20: A second confirmation screen will appear. Click **OK** again.



Step 21: Check your email for the message with your authorization code.



You are ready to transfer your domain.